

Emergency Services Academy Ltd.
2nd Floor, 161 Broadway Boulevard
Sherwood Park AB T8H 2A8
780-416-8822 www.ESAcanada.com

This contract is to be used only for programs licensed under the *Private Vocational Training Act*. These programs appear on the Private Vocational Training Licence posted in the Institution. A copy of this contract signed by both the student and the Institution's authorized representative must be provided to the student within 7 days of signing. Any changes made to this contract must be agreed to and initialed by both parties.

Part A: Student Information (Required)

| | | |
|-----------------|--------------------|-------------|
| Last Name | First Name (legal) | Middle Name |
| Mailing Address | City/Town/Province | Postal Code |
| Email Address | Home Phone | Cell Phone |

Part B: Program Information (Required)

| | |
|---|---|
| Professional Fire Fighter Program - Enhanced | Full-Time |
| Program Name | Delivery Mode (<i>full-time, part-time, online, correspondence</i>) |
| 445 hours, 12 weeks | |
| Program Length (indicate total hours and total weeks) | Start Date End Date |

Part C: Program Fees (Required)

*The institution may require the student to pay a registration fee up to \$500 at the time the student signs this contract. The registration fee will be credited towards the tuition fee once the student commences the program. If the student chooses not to attend the program, the Institution may retain this fee.

| | |
|---|--------------------|
| Tuition Fee: (Including Registration Fee) | \$10,500.00 |
| Registration Fee: (Included in Tuition Fee) | (\$500.00) |
| Books: | \$1,875.00 |
| Supplies/Kit: | |
| Other Fee(s): Administration Fee | \$125.00 |
| Total Cost to Student: | \$12,500.00 |

Part D: Information Collected by Alberta Advanced Education

| | |
|---------------------------------------|---------------------------------------|
| Date of Birth (YYYY/MM/DD) (Required) | Alberta Student Number/ASN (Required) |
| Former Surname (Required) | Also Known As (Required) |
| Gender, please specify (Required) | |
| <input type="checkbox"/> Male | <input type="checkbox"/> Female |
| <input type="checkbox"/> Unspecified | |

If you wish to declare your Legal status, please specify (optional):
 a) Canadian, b) Permanent Resident (formerly Landed Immigrant), c) Student Visa, d) Other Visa (e.g. Working Visa)
 e) Non-Canadian, no visa status as student is studying outside of Canada, f) Unspecified

If you wish to declare that you are an Aboriginal person, please specify (optional):
 Status Indian/First Nations Non-Status Indian/First Nations Métis Inuit

• *Privacy Notice: Alberta Advanced Education is collecting your personal information pursuant to section 33(c) of the Freedom of Information and Protection of Privacy Act, R.S.A. 2000, c. F-25 for the purposes of monitoring this program and the operations of private career colleges; tracking student mobility in, and strategic planning of, Alberta's post-secondary education system; and conducting research surveys with graduates of licensed programs in accordance with the Private Vocational Training Act, R.S.A. 2000, c. P-24. For further information or if you have questions regarding the collection, please contact the office of the Director, Private Career Colleges, Alberta Advanced Education, 10155 102 Street, Edmonton AB, T5J 4L5, 780-427-5609.*

By signing this contract, the student agrees to and acknowledges the following: Institution/Program Information

- I have researched my chosen profession and this program by contacting potential employers to determine whether the training and credential offered by the Institution are recognized for employment. If the profession is regulated, I have also checked with the appropriate regulatory or professional body.
- I have received a copy of the program outline, a written description of the Institution's rules and policies that apply to students taking this program, and a graduate report indicating the most recent graduation and job placement rates for this program.
- I have toured the Institution and have viewed the facilities and equipment available to students (where applicable).
- I am aware of the method in which this program is delivered to students (e.g., self-directed learning, online, traditional lecture)
- I am aware that successful completion of this program does not guarantee employment, specific wages, or a specific salary.

Admission Requirements

- I have provided the Institution with appropriate documentation to show that I meet the admission requirements for this program. If I am under 16 years of age, I have confirmed that the Institution has obtained written approval from the Director of Private Career Colleges, Alberta Advanced Education, for me to enrol in this program.

Withdrawals/Terminations and Tuition Refunds

- If I wish to withdraw from this program and terminate the contract, I must provide written notice to the institution in a way that I can verify the date the notice was delivered to the Institution. The contract is considered terminated on the date that the written notice is received by the Institution. I am aware that the Institution may also terminate my enrolment in this program by providing written notice to me. The contract is considered terminated on the date that the written notice is received by me.
- If I am receiving student financial assistance, I will notify my funding source of my withdrawal or the termination of this contract.
- I have reviewed the excerpts of the Private Vocational Training Regulation that are included in this contract, and I understand the Regulation with respect to the retention and repayment of fees (i.e., registration fees and tuition refunds) in the case where this contract is terminated. I understand that if I terminate this contract on or before the 4th business day after signing this contract, the Institution must refund any tuition or other fee paid by me or on my behalf.

Fee Payments

- I understand that the Institution may withhold my credential if all fees are not paid in full at the time of graduation.

Student Complaints

- Concerns regarding my training will first be addressed using the Institution's student complaint process. If a resolution is not reached, I have 60 days from my last date of attendance in the program to contact the Private Career Colleges branch, Alberta Advanced Education by calling 780-427-5609 to discuss my concerns.

Student Information

- Upon graduation, I agree to provide the Institution with information regarding my employment status, and my employer's name and telephone number.
- I authorize Alberta Advanced Education to collect the information in Part A of this contract, my graduation and employment status, and my employer's name and contact information from the Institution **and** I consent to the Institution providing this information to Alberta Advanced Education for the purposes of reporting on graduation and job placement information for this program; monitoring operations of private career colleges; tracking student mobility and strategic planning of Alberta's post-secondary education system; and for conducting satisfaction and outcomes research surveys with graduates of licensed programs offered by private career colleges.
- I acknowledge having read the Privacy Notice relating to the collection of personal information by Alberta Advanced Education in Part D of this contract.

I have read and understand the information on this contract:

| | | |
|----------------------|-------------------------|------|
| Signature of Student | Printed Name of Student | Date |
| Signature of Witness | Printed Name of Witness | Date |

By signing this contract, the Institution agrees to offer the program as licensed in accordance with the *Private Vocational Training Act and Regulation*.

| | | |
|--|---|------|
| Signature of Authorized Representative | Printed Name of Authorized Representative | Date |
|--|---|------|

THE PRIVATE VOCATIONAL TRAINING ACT
RETENTION AND REPAYMENT OF FEES
(Extract – Alberta Regulation 341/2003)
(Consolidated up to 149/2016)

Registration fee

- 14(1) Subject to subsection (2), a licensee may require a student to pay a registration fee of not more than \$500 before that person's vocational training begins.
- (2) A licensee must not require or accept payment of
- (a) a registration fee in respect of a prospective student until that person has signed a student contract, or
 - (b) any other tuition fee or any incidental fee in respect of a student or a prospective student before that person's vocational training begins.
- (2.1) Despite subsection (2)(b), a licensee may accept a tuition fee referred to in that clause in respect of a student before that person's vocational training begins if the fee is paid by a third party approved by the Director.
- (3) A licensee who receives a registration fee must credit the fee to unpaid tuition fees if the student commences the vocational training.

Cooling off period

15 Notwithstanding anything in this Regulation, if a student terminates a student contract on or before the 4th business day after signing the contract, the licensee must refund all tuition fees paid by or on behalf of the student.

Refund and retention of fees before training begins

- 16(1) If a student terminates a student contract before the vocational training begins, the licensee is entitled to retain any registration fee that has been paid, regardless of who paid it.
- (2) The licensee shall refund any registration fees that have been paid if
- (a) a licensee terminates a student contract before the vocational training begins, or
 - (b) subject to subsection (1), the vocational training does not begin on the commencement date set out in the student contract.
- (3) The licensee shall refund any tuition fee that it has accepted pursuant to section 14(2.1) if the student contract is terminated before the vocational training begins.

Refund of tuition - after training begins

- 17(1) If a student contract is terminated after the vocational training begins, the licensee is entitled to the following amounts of the tuition fees:
- (a) when 10% or less of the vocational training has been provided, 25% of the tuition fees;
 - (b) when more than 10% but 50% or less of the vocational training has been provided, 60% of the tuition fees;
 - (c) when more than 50% of the vocational training has been provided, 100% of the tuition fees.
- (2) If a licensee has received tuition fees in excess of the amount that the licensee is entitled to under subsection (1), the licensee must refund the excess amount.
- (3) For the purpose of this section, vocational training provided by correspondence is provided as lessons are supplied, marked and returned to the student.

Abandoning provision of vocational training

- 18(1) A licensee abandons the provision of vocational training under its licence if the licensee stops providing the vocational training before it is complete and
- (a) there are student contracts for the vocational training that have not been terminated, or
 - (b) all student contracts for the vocational training have been terminated but one or more of the contracts were, in the Director's opinion, terminated by the licensee so that the licensee would not be required to provide the vocational training.
- (2) Notwithstanding sections 16 and 17, if a licensee abandons the provision of vocational training under its licence,
- (a) subject to subsection (5), the licensee must refund all tuition fees that have been paid in respect of the vocational training, and
 - (b) section 11 applies if the licensee is unable or refuses to make the refund.
- (3) A licensee is deemed to have abandoned the provisions of vocational training by correspondence if lessons cease to be supplied, marked and returned to the student.
- (4) A licensee is not considered to have abandoned the provision of vocational training if the Director is of the opinion that the licensee is providing a means to enable a student to complete the vocational training without any disadvantage.
- (5) This section does not require the refund of any tuition fees in respect of a student whose student contract is terminated
- (a) by the student before the licensee abandons the provision of vocational training, or
 - (b) by the licensee before the licensee abandons the provision of vocational training where the termination was made because the student was expelled or for non-payment of fees.

Payment of refunds

- 21(1) Subject to subsection (2), a refund of a student's tuition fees or incidental fees must be paid
- (a) to the student, or
 - (b) in the case of a student who has an outstanding student loan in respect of the vocational training for which the refund is being provided, to the lender that made the student loan.
- (2) If a licensee received payment of a student's tuition fees from a government, agency or person other than the student, any refund of those tuition fees must be paid to the government, agency or other person.
- (2.1) A refund under section 16(2)(a) must be paid to the third party referred to in section 14(2.1) to the extent that that party paid the tuition fees.
- (3) If a licensee is required to refund any tuition fee or incidental fee, the refund must be paid not later than the earlier of the following:
- (a) 30 days from the day the student contract is terminated;
 - (b) the time period specified in an order of the Director.
- (4) Where a licensee is required by or under the Act or this Regulation to refund any tuition fee, the Director may in writing order a refund by the licensee of any incidental fee within the time specified in the order.

For information regarding Alberta's private vocational training licensing requirements, please contact:

Private Career Colleges Branch
10155 - 102 Street, Edmonton AB T5J 4L5
Phone: 780-427-5609

Email: pcc.branch@gov.ab.ca; Website: www.ae.alberta.ca/pvt